

## **Job Description**

### **Junior Network Engineer – FT**

#### **SUMMARY**

Provide technology consulting directly to clients in the areas of networks, security, servers, backup, desktop support. This includes design, implementation, troubleshooting and support of both hardware and software.

#### **PRIMARY RESPONSIBILITIES**

1. Provide direct, client-facing technology consulting.
2. Respond to client inquiries concerning system operation, diagnose problems, and implement solution via phone, remote connection, and on-site visits.
3. In coordination with Network Engineers, implement technology solutions for clients.
4. Instruct client users in the use of hardware and software systems.
5. Configure and prepare computer systems and other hardware for delivery to clients.
6. Contribute to project planning and project management of major client initiatives.
7. Participate in relevant vendor training to maintain up to date expertise.
8. Obtain and maintain certifications as required for continued success.
9. Provide after hours and weekend support to clients as required.
10. Support Partners/staff in assigned project-based work.
11. Other duties as assigned.

#### **QUALIFICATIONS**

- 2-3 years of relevant consulting experience.
- Associate's degree or Microsoft certification required. Bachelor's degree preferred.
- Microsoft MCSE, MCDBA, & MCITP, VMWare VCP, and Cisco CCNA strongly preferred.
- Strong written, verbal, and interpersonal communication skills required.
- Exhibits adaptability and strong problem solving skills.
- Exhibits patience and persistence.
- Demonstrated knowledge of the installation, configuration, and maintenance of modern computer, network, and software systems. Specifically Windows 7, Windows Server 2008 R2, Windows Small Business Server 2008/2011, Active Directory, Exchange 2007/2010, security hardware and software, backup hardware and software, and network hardware.

#### **REQUIREMENTS**

- Must be 18 years of age or older.
- Must have a valid driver's license.
- Must have a reliable vehicle.
- Must have the ability to lift 30lbs.
- Must be available evenings and weekends as needed.